### **CEREC SW 4.6 Upgrade Guide**



# Introduction:

Before you begin your upgrade please note the following important information

- When your software is available you will receive an email with a web link to download the CEREC Web Installer and the CEREC SW 4.6 license key from cerec.updates@sirona.com.
  - The CEREC Web Installer download is NOT the full CEREC SW 4.6. It will update **the Sirona Connect Center** and then check for updates on the Sirona Server to download the actual CEREC SW 4.6.

**IMPORTANT!!** It is required that you have a working internet connection before installing the CEREC Web Installer. If you install without internet connectivity, it will not locate the CEREC SW 4.6 download. But if you connect the internet at a later time Sirona Connect center will retry the download after 24 hours. We suggest that you schedule a time when you have no CEREC procedures for downloading and installing the Web Installer. It could take up to 7 hours on a slow connection or if the server is busy.

- During the CEREC Web Installer installation, it will check for the correct license for CEREC SW 4.6, and if it is not present will prompt you to install the key before it will complete the installation. If you do not have your license key you will not be able to proceed until you receive your software and key are available.
- A successful installation of Sirona Connect Center should prompt you within 5 minutes to download CEREC SW
- You must go ahead and click the "Download" button while it is present.

**IMPORTANT!!** If you select "Ignore Update", you will not get another download alert. It only offers the download one time every 24 hours

# Please Follow instructions as outlined in the following pages.

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- Once you have received your notification email notifying you that your CEREC 4.6 software is available we
  recommend that you access the provided link <u>https://my.cerec.com/en\_us/cerec-club.html</u> on your CEREC
  Omnicam for convenience.
  - a. **IMPORTANT!!** Please ensure your CEREC Omnicam has internet access prior to starting the download and installation process.
    - i. If necessary you can download the software onto an office computer and transfer it to the CEREC Omnicam via a USB Drive.
- 2. Once you have logged into the DS Updates site you will see your account and equipment information as well as any software available to you.
- 3. To access your CEREC 4.6 Software click on the software link. Note if you have more than one machine you will need to click on the link for each machine.

Dentsply Sirona Home	Doc 555 Everywhere Road Address 2. Anywehre, IL 62401
Log out	CEREC OMNICAM Seriel # 22222 CEREC SW 4.6 Available
	CEREC OMNICAM Seriel #: 33333 CEREC SW 4.6 Available

4. After clicking on the software link you will verify your information and provide an email address to send the download link and software license to. After providing this information click on Send Download Link.

Practice / Lat	o information			
Unit Serial Number	22222			
Practice / Lab *	Doc			
Address 1 *	555 Everywhere Road	Address 2	Address 2	
City *	Anywehre	State *	Illinois	
ZIP *	62401			
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- 5. You will receive an email to the address you provided with your software download link and the required license.
  - a. **NOTE!!** If you have accessed the DS Updates website on your Omnicam you will be able to directly access the CEREC software download link and license provided on the confirmation page.

Congratulations! You have completed the registration process for CEREC SW
4.6
CEREC SW4.6 license key: LB6AG-YDSYJ-SHJ3U-CZDKQ-4Y3GP Download CEREC SW4.6 <u>here</u>
You will receive an email containing the following information regarding download and installation instructions.
Confirmation email includes:
CEREC SW4.6 download links     CEREC SW4.6 installation instructions
Please contact your dealer below with any questions regarding the installation process:

6. Click on the Web Installer download link either from the confirmation screen or email sent to you to download the web installer file.

**IMPORTANT!!** Be sure to save the file to your computer first, do not run it from the website.

- 7. When the download is complete run the file.
  - a. The file name will be your license key number for 4.6.
    - i. Note if you are saving this file to an office computer to transfer to your CEREC by USB DO NOT run the installation from the USB drive. Please copy the file from the USB drive onto the D drive of the AC, then double-click the file to run it. The file name will be the new license key for CEREC 4.6.
- 8. During installation, it will check for the CEREC SW 4.6 license. If you have not already activated the license key, it will open License Manager and you must activate the license key at this time.
- 9. After the License, check click Next to continue the installation.



10. When the Web Installer installation completes you should see a pop-up from the Sirona Connect Center offering a download for CEREC SW 4.6.

11. Select "Download".

a. (Do not select "Ignore update")
 IMPORTANT!! If you select "Ignore Update", you will not get another download alert. It only offers the download one time every 24 hours



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- 12. The Sirona Connect Center will display showing the download beginning.
- 13. Click "Quit" to exit the Web Installer.



- 14. The download will run in the background as long as you have internet connectivity.
  - a. You can continue to use CEREC 4.5.2 in the meantime.
  - b. If the PC is rebooted or internet connection is lost, the Sirona Connect Center will automatically continue the download once the internet connection is restored. There is nothing that needs to be done by the user.
  - c. The complete download time depends on the internet connection speed and can take between 15 min to 7 hours.
  - d. You can check the status of the download from the "Auto Update Sirona Connect Center" icon on the Windows system tray as shown on the next page.



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15. When the download is complete it will prompt to install the software, or you can install later by going to the "AutoUpdate Sirona Connect Center" icon on the windows system tray.



16. After installing the required prerequisites, the Cerec AC will reboot. When the reboot is complete the SW 4.6 will begin to install.

Please select the appropriate language and continue with the installation. Installation may take several minutes. Click start to open the software.







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17. When the software opens for the first time you will be prompted to complete the first-time setup wizard. Please select the appropriate language and region from the drop-down menus.



18. Next, you will be presented with the software license agreement, please review this and accept the terms to click next.

<b>~</b>		3
Application Settings	License Agreement	Quality Improvemen Agreement
Please read the following license :	agreement carefully:	
same is sought to be enforced. One or more we construed as a waiver of any subsequent right, thereof shall be deemed of itself to constitute a	aivers of any right, obligation or default shall be limited to the specific right obligation or default. No delay or failure on our part in exercising any right waiver of such right or any other rights hereunder.	obligation or default waived and shall not be hereunder and no partial or single exercise
(3) Should any provision of the present license	conditions prove invalid or impossible to perform, all other provisions will r	emain unaffected.
Agreement (b) becomes insolvent or banknupt insolvenoy laws; (d) takes any steps to wind up the nature of its business or (e) makes an assist within thiny days of such appointment. Upon a case: the User shall promptly destroy all Softwith have been destroyed; provided however, that in retention and further limited use of such data of foregoing termination rights do not amend or a party dealer.	(c) requirises its business, makes an assignment under or otherwise terminate its business (or any such steps are taken on the Uses or otherwise terminate its business (or any such steps are taken on the Use innent under bakinzuptcy or insolvenzy laws of this a receiver or trustee app ny such termination of this Agreement, any and all rights granted to the Us are in its possession or control; and upon SIRONA's request the User shall in the case of existing restoration data in a Sirona format, SIRONA may perm on terms and conditions to be determined by SIRONA in its sole discretion, after any separate termination rights or obligations as may exist in a purcha	s advantage as a debtor of bankruptcy or r s behalt, by anyone), or substantially changes obinted, unless such appointment is vacated ar under this Agreement shall immediately centrih in writing that al copies of such Software int upon the User's application the continued including compensation terms to SIRONA. The se agreement between the User and a third
(5) The User agrees to receive notice or other o most recent address or number the User has pri- business days following maining; (ii) if by persor on the next business day following transmission separate notice provisions as may exist in a pur-	ommunications from SIRONA by postal mail, personal delivery, facsimile tra rowided SIRONA or a third party dealer. Any communication will be deemed to n the actual day of delivery if prior to 5 ym at the place of delivery, othe m (iii) if by overnight courier, on the actual day of delivery. The foregoing in chase agreement between the User and a third party dealer.	nsmission, or overnight courier sent to the to be received: (i) if by postal mail (en nvise the next business day; (iii) if by facsimile otice provisions do not amend or alter any





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19. The final step of the setup process is to review the "Quality Improvement Agreement" which is an elective selection. Please read this and click "Start Cerec" to complete the process.

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Application Settings	License Agreement	Quality Imp	rovement
This data includes information like y which indications, which functions a The data will never include informat Dentsply Sirona will never share any Agreeing to participate in this prog deactivating the setting in the confi I agree to participate in this p	rour software configuration settings, which country you are in, which nd tools are used in what order, and any errors which may occur. tion about you, your patients or staff. Personal information is never t of this data with any third party. ram activates the sending of anonymous usage logs. This agreement guration menu.	materials and parameters you u ransmitted. I can be revoked at any time by	ise for
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