

# Small Equipment Repair/Service Form

## New Zealand

Please print and enclose a completed copy of this paperwork with equipment being returned for service or repair.

Practice/Business Name			
Contact Person			
Phone		Customer Number	
Street Address			
Suburb			
State		Postcode	
Email			
Equipment for Repair			
Serial Number		Date	
Package Tracking Number			

Quote Required  Yes  No **\*\*Quotes not accepted will incur a \$99.00 quotation fee\*\***

Warranty Claim  Yes  No Invoice number \_\_\_\_\_

Proceed with repair if less than \$385.00  Yes  No

If you are claiming warranty on this repair you must provide a copy of the purchase invoice. If you are unable to provide proof of purchase, you may be charged our standard hourly repair rate plus parts and freight.

### Description of fault

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### For Office Use Only

Repair Authorised by:		Date:	
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See next page for process on how to return goods for repair.

## How to return your goods for repair or service:

1. Please ensure all goods being returned are appropriately disinfected/sterilised.  
**Note: Where appropriate, any equipment not disinfected/sterilised will be returned without repair.**
2. Please enclose a completed copy of this Small Equipment Service / Repair Form with the goods being returned. If you are claiming warranty on this repair, please also enclose a copy of the purchase invoice.
3. Package equipment securely-suitable for road transport. The condition of the product received is your responsibility.
4. Label the package with the date, customer postcode and the address provided on the last page of this form.  
**IMPORTANT: Please ensure that the Date and Customer Postcode are clearly marked on the package label as this information will be used for tracking purposes.**
5. Click on the **Submit** button below to submit the form by email to [AustraliaAndNewZealand-Workshop@dentsplysirona.com](mailto:AustraliaAndNewZealand-Workshop@dentsplysirona.com). Once the form is sent, a copy will be saved in the Sent Items folder in your email application.
6. We recommend that you print and keep a copy of this form along with the package tracking number until the equipment is returned to you.

Submit

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**Australia** 📞 1300 552 929 🌐 [www.dentsplysirona.com.au](http://www.dentsplysirona.com.au) | **New Zealand** 📞 0800 336 877 🌐 [www.dentsplysirona.co.nz](http://www.dentsplysirona.co.nz)  
**ANZ** ✉ [clientservices@dentsplysirona.com](mailto:clientservices@dentsplysirona.com) 📍 11-21 Gilby Road, Mount Waverley, VIC 3149



Please attach this address label to the parcel and ensure that the date and customer postcode are clearly marked as this information will be used for tracking purposes.

Customer postcode

Date

Dentsply Sirona  
Workshop Service/Repair  
75 France Street  
Eden Terrace 1010  
Auckland, New Zealand