

CEREC SW 5.2.3

Update Description (EN)

Dentsply Sirona is pleased to announce the new CEREC SW 5.2.3 update. The installation of the "CEREC SW 5.2.3" update does not require a previously installed CEREC SW 5.2.x. The automatic update to "CEREC SW 5.2.3" is only offered if a CEREC SW 5.2.x is installed.

Changes made to previous version 5.2.2:

• CEREC Primemill

New Firmware version: 2.5.18-V122021

- To work with CEREC SW 5.2.3, please use the latest firmware of the CEREC Primemill. This is mandatory.
- Bugfix: sporadic error at boot up (hangs at DS Logo screen)
- Bugfix: movement failed errors which can occur at boot up or at the end of a process
- Bugfix: water pump error messages after water or filter replacement
- Bugfix: missing calibration data
- o Bugfix: avoid tools colliding with block and breaking during touch process
- o Introduction of user dialogs in case of error (currently only in English)
- Longer warm-up process for spindle motors when unit was not used for a longer period and before calibration

SW Changes:

- CEREC Tessera: Introduction of Fast grinding option for CEREC Primemill
- Bugfix: block selection (display of restoration in too small red colored block)
- Bugfix: invalid insertion axis for some bridges which result in CAM errors
- Further Changes:

Bugfixes for additional software stability

CEREC Zirconia+ Multi-job option for CEREC SpeedFire

Adjusted wall thicknesses for CEREC Zirconia+ and CEREC MTL Zirconia for quality assurance in Super Fast mode

Installation & License

• Automatic update:

A pop-up message informing about the new update shows up. Start the update process directly by pressing "Download" or start the process later. If you choose to start the update process later, you must go to the Windows taskbar. Open the Dentsply Sirona AutoUpdate Center by clicking on the corresponding icon.





The CEREC SW 5.2.3 Service Pack is listed in the update list of the Dentsply Sirona AutoUpdate Center. The download of the service pack can be started and paused and continued if necessary. After the download is complete, the installation of CEREC SW 5.2.3 can be started.

- Perform a data backup prior to installation.
- Before beginning the installation, check in the database settings (CEREC SW: Configuration\Settings\Patient Database), that the patient database is saved in its own directory – not in the top level of a drive (e.g., "D:\Data" instead of "D:\").
- Do not perform installation on multiple CEREC units or workstations at the same time if they are connected via a network.
- The use of the correct graphic card driver is necessary for ensuring an optimal functionality of your CEREC Software 5.2.3. At the startup of your software, it will automatically check whether your driver is correct. Should you receive a notification, please contact customer service.
- No additional license is needed to update from a pre-installed CEREC SW 5.2.x to CEREC SW 5.2.3.

All CEREC SW downloads can be found on:

https://www.dentsplysirona.com/en/explore/cerec/downloads.html

my.cerec.com